

**Goldsboro**

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Goldsboro, NC 27534
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Henderson

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Suite 102
Henderson, NC 27536
Phone: 252-436-2611
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Roanoke Rapids

725D Hamilton Street
Roanoke Rapids, NC 27870
Phone: 252-535-0077
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Rocky Mount

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Rocky Mount, NC 27804
Phone: 252-210-3472
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Wake Forest

2717 Leighton Ridge Drive
Suite 100
Raleigh, NC 27587
Phone: 919-556-3402
Fax: 919-556-1877

Dear Physician:

For a custom KO (knee orthosis) to be covered by Medicare and many other insurance plans, the physician's chart note must include a physical evaluation of the patient that addresses the following bullet points.

Please fax the compliant chart notes to our office once the evaluation is complete.

The physician must document and discuss the following:

1. Patient requires a custom molded knee orthosis due to a deformity or other medical reason.

**The physician must also document and discuss at least one of the following:

- a. Patient had a recent injury or surgical procedure on the knee(s). The cause and symptoms must be documented within the physician's chart notes; **or**
- b. Patient is ambulatory; **and**
- c. Patient has knee instability; **and**
- d. Patient has objective description of joint laxity (such as varus/valgus instability, anterior/posterior Drawer test).

Claims will be denied if only pain or a subjective description of joint instability is documented.